



ST. THOMAS' COLLEGE OF EDUCATION

(Managed by St. Thomas' Higher Education Society- Reg. No. 989)

Reg. Office: Plot No.33A/2, Knowledge Park-3, Greater Noida, Distt: Gautam Budh Nagar

Mobile:- 98185-02350, 95606-97527,97173-53046 Mail ID – stce.jerwood@gmail.com

GRIEVANCE REDRESSAL COMMITTEE

Date-28th December 2020

ACTION TAKEN REPORT

Application received from Ms. Sangya Jindal for issue relating to proper dusting of various classrooms on 8th May (Friday) 2020.

That was taken into the consideration by the Grievance Redressal Committee on dated 11th May (Monday) 2020. Dr. Sudershan Kumar Rao (Convener) and Dr. Mugdha Anand (Member) by referring the matter they called the concerned staffs for taking their prompt and effective permanent solution of the aforesaid issue.

2ND Application received by Ms. Archana Santani pertaining to issue related to supply of water in the girls toilet on the first floor of the college on dated 16th November (Monday) 2021. The Same matter has taken into consideration by Dr. Mugdha Anand and the issues were resolved by concerned plumbers of the college immediately on dated 18th November (Tuesday) 2021.

Latter on 29th March 2020, the global pandemic has affected many aspects of our lives, and college is no exception. In order to protect students, faculty and staff from COVID-19, Grievance Redressal Committee has appraised the various recommendations. Thus such recommendations include:

- Enforcing the wearing of masks and face coverings while in shared spaces on campus.
- Adjusting class sizes to accommodate social distancing in classrooms.
- Frequent cleaning of classrooms and community areas.
- Providing more outdoor and well-ventilated dining areas.
- Hybrid or staggered learning models to minimize large in-person groups.

Hybrid and virtual learning models vary from college to college. Some have moved more classes to being entirely virtual, either with classes held on Zoom during the scheduled class time, or with asynchronous learning so there is no scheduled meeting time. Other options include having some students attend class in person while some attend via Zoom, so the classroom is not as full but everyone gets to attend the live lecture at the same time.



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Increased hand sanitizations, as well as sanitizations of entire campus and thereby masks provided to students, and limited occupancy in shared spaces such as residence halls, libraries, fitness centers and dining halls are all ways college is adapting to prioritize student health during this pandemic. Many colleges also require a daily health check — a virtual questionnaire for students to check in, report on any COVID-19 symptoms or if they've been exposed to someone with COVID-19. It may also require students to take their temperature each day. This measure helps the university keep track of the health of the student community, and all answers are kept anonymous.